

ContrAcct Systems Corporation

208 North Washington Street
Naperville, IL 60540-4514
Phone: (630)355-8188 Fax: (630)355-8675

Service Call ID: 100727

2. Open

CUSTOMER ADDRESS Customer ID: 897

Acme Construction
1000 Spring Beach Road
Cary, IL 60013

Phone: (847)555-2720 Fax: (847)555-2791

JOB ADDRESS Location ID: 897

Acme Construction
1300 E Main Street
Cary, IL 60013

Phone: (847)555-2720 Fax: (847)555-2791

Time of Call: 01/29/2001 10:45 am

Cust PO:

Caller: Diane/Tiffany

Department: Hardware

Call Type: Install

Salesman: Ken Smith

DIRECTIONS

59 North to Northwest Highway (US14). Turn west (left). Go over the Fox River and go to the 2nd stop light (East Main Street) There is a Clark gas station on right hand side. Turn right. Go 1/2 mile. Client is on right hand side.

SERVICE REQUESTED:

Install new CSC Peer to Peer network with Visual ContrAcct 2001 installed. Need to attach existing Epson LQ 570 printer. They may need to have this printer also available to the old system. May need to run a wire through the wall from the fax machine to the server. Take cable and tools.

SERVICE NOTE:

SERVICE PERFORMED:

CHARGES

Phase	Date	Qty U/M	Description	Unit Price	Extended
34	02/05/2001	1 Hrs	JLO - Load Microsoft Office 2000 SB and load tape software and test all.	132.00	132.00
34	02/08/2001	2 Hrs	BRS - Move DOS applications (Timeslip, Scale, Great Plains, WordStar IV) to new server. Set up icons on Desktop and test okay.	132.00	264.00
34	02/08/2001	3 Hrs	BRS - Set up server and workstation (Windows 98 peer to peer) set up NetPort print server and LQ 570 and LJ1100. Set up \APPS\DATA and pointed Word and Excel to appropriate folder.	132.00	396.00
34	02/08/2001	0.75 Hrs	BRS - Wait while Denise walked the client thru DATA entry. Help Diane enter data and test.	132.00	99.00

CUSTOMER SIGNATURE: _____

TECHNICIAN: _____